



Bricks & Mortar,
 459 Chanterlands Avenue,
 Hull,
 HU5 4AY
 e: bricksandmortarLtd@gmail.com
 tel: 01482 348545
 mob: 07725039369 / 07720655484

Works satisfaction survey
 We value your feedback

Project/Works: Kitchen / Lounge renovations2014
 Address: 181 Moorhouse Road

1: Were you given sufficient notice before work started?	<input checked="" type="radio"/> Yes	No	
2: Were appointments kept?	<input checked="" type="radio"/> Yes	No	N/A
3: Were you happy with the politeness and attitude of the workforce?	<input checked="" type="radio"/> Yes	No	
4: Was your home left clean and tidy?	<input checked="" type="radio"/> Yes	No	N/A
5: Was the standard of work carried out acceptable?	<input checked="" type="radio"/> Yes	No	
6: Were you kept sufficiently informed?	<input checked="" type="radio"/> Yes	No	
7: Would you recommend Bricks & Mortar?	<input checked="" type="radio"/> yes	No	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

Dissatisfied					Satisfied				
1	2	3	4	5	6	7	8	9	10
								<input checked="" type="radio"/>	

9: Comments or suggestions on how we can improve our service:

I was very happy with the service and delighted with the work done. Due to unforeseen hitches job took a little longer than expected. This was not down to Bricks + mortar but outside influences but this is only reason I didn't give a 10.

Please sign and complete: Signed: [Signature]
 Date: 3/3/14 Print name: Louise Kirby

Thank you for taking time to complete this survey