



Bricks & Mortar PML
 459 Chanterlands Avenue,
 Hull,
 HU5 4AY
 e: bricks.n.mortar.pml@gmail.com
 mob: 07725039369 / 07919275118

Works satisfaction survey
 We value your feedback

Project/Works: Removal of render from section of garage wall, and re-pointing 21/22 May 2019
 Address: 9 Ormonde Avenue, Hull

1: Were you given sufficient notice before work started?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
2: Were appointments kept?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	N/A
3: Were you happy with the politeness and attitude of the workforce?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
4: Was your home left clean and tidy?	<input type="radio"/> Yes	<input type="radio"/> No	<input checked="" type="radio"/> N/A
5: Was the standard of work carried out acceptable?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
6: Were you kept sufficiently informed?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
7: Would you recommend Bricks & Mortar?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

Dissatisfied					Satisfied				
1	2	3	4	5	6	7	8	9	10
								<input checked="" type="radio"/>	

9: Comments or suggestions on how we can improve our service:

They did everything I requested, to a good standard.
 However, Mark was very reluctant to accept payment by cheque, despite his written quotation requesting cheques to be payable to Bricks N Mortar PM LTD.
 To avoid misunderstandings with future customers, quotations should make clear that payments by cheque are not acceptable.

Please sign and complete:

Signed: T. N. Oates

Date: 22-5-19

Print name: T. N. OATES

Thank you for taking time to complete this survey