



Bricks & Mortar,
 459 Chanterlands Avenue,
 Hull,
 HU5 4AY
 e: bricksandmortarltd@gmail.com
 tel: 01482 348545
 mob: 07725039369 / 07720655484

Works satisfaction survey
 We value your feedback

Project/Works: REPLACE RIDGE TILES2013/14
 Address: 73, ANNANDALE ROAD KIRKELLA HULL

| | | | |
|----------------------------------------------------------------------|-----|---------------|-----|
| 1: Were you given sufficient notice before work started? | Yes | No | |
| 2: Were appointments kept? | Yes | No | N/A |
| 3: Were you happy with the politeness and attitude of the workforce? | Yes | No | |
| 4: Was your home left clean and tidy? | Yes | No | N/A |
| 5: Was the standard of work carried out acceptable? | Yes | No | |
| 6: Were you kept sufficiently informed? | Yes | No | |
| 7: Would you recommend Bricks & Mortar? | yes | No | |

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

| Dissatisfied | | | | | Satisfied | | | | |
|--------------|---|---|---|---|-----------|---|---|---|----|
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 |
| | | | | | | | | | 10 |

9: Comments or suggestions on how we can improve our service:

Please sign and complete: Signed: C.P. Buxton
 Date: 11/12/13 Print name: C.P. Buxton

Thank you for taking time to complete this survey