



Bricks & Mortar,  
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Works satisfaction survey  
 We value your feedback

Project/Works: REPAIRS TO WALLS & ROOF.....2014  
 Address: 92 COMPASS ROAD HULL.....

1: Were you given sufficient notice before work started?	Yes	<del>No</del>	
2: Were appointments kept?	Yes	<del>No</del>	N/A
3: Were you happy with the politeness and attitude of the workforce?	Yes	<del>No</del>	
4: Was you home left clean and tidy?	Yes	<del>No</del>	N/A
5: Was the standard of work carried out acceptable?	Yes	<del>No</del>	
6: Were you kept sufficiently informed?	Yes	<del>No</del>	
7: Would you recommend Bricks & Mortar?	yes	<del>No</del>	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

Dissatisfied					Satisfied				
1	2	3	4	5	6	7	8	9	10
									10

9: Comments or suggestions on how we can improve our service:

COVER WINDOW SILLS BEFORE WORK STARTS.  
OVERALL VERY HAPPY WITH THE WORK.

Please sign and complete:

Signed: E. Watson.....

Date: 11/3/14.....

Print name: MR E. WATSON.....

Thank you for taking time to complete this survey