

Bricks & Mortar Ltd  
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 Hull,  
 HU5 4AY  
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Works satisfaction survey  
 We value your feedback

Project/Works: STAIR REPAIR - TUESDAY, 24<sup>TH</sup> NOVEMBER.....2015  
 Address: 93 WOODHEYS PARK, KINGSWOOD, HU7 3AN.....

1: Were you given sufficient notice before work started?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
2: Were appointments kept?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	N/A
3: Were you happy with the politeness and attitude of the workforce?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
4: Was your home left clean and tidy?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	N/A
5: Was the standard of work carried out acceptable?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
6: Were you kept sufficiently informed?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
7: Would you recommend Bricks & Mortar?	<input checked="" type="radio"/> yes	<input type="radio"/> No	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

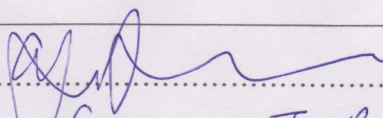
Dissatisfied					Satisfied				
1	2	3	4	5	6	7	8	9	10
								<input checked="" type="radio"/>	

9: Comments or suggestions on how we can improve our service:

VERY FRIENDLY AND POLITE MAN CAME TO DO THE REPAIRS. HE EXPLAINED TO ME WHAT THE PROBLEM WAS, AND HOW IT WAS TO BE REPAIRED.

Please sign and complete:

Date: 25/11/2015

Signed:   
 Print name: CATHERINE J RUSS

Thank you for taking time to complete this survey