

10.04.



Bricks & Mortar Ltd
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Hull,
HU5 4AY
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Works satisfaction survey
We value your feedback

Project/Works: *Re-covering garage roof*2014
Address: *24 Lytham Drive, Bellingham HU16 4QN*

1: Were you given sufficient notice before work started?	Yes	No	
2: Were appointments kept?	Yes	No	N/A
3: Were you happy with the politeness and attitude of the workforce?	Yes	No	
4: Was your home left clean and tidy?	Yes	No	N/A
5: Was the standard of work carried out acceptable?	Yes	No	
6: Were you kept sufficiently informed?	Yes	No	
7: Would you recommend Bricks & Mortar?	yes	No	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

Dissatisfied					Satisfied				
1	2	3	4	5	6	7	8	9	10

9: Comments or suggestions on how we can improve our service:

Please sign and complete:

Signed: *B. Dalton*

Date: *19th May 2014*

Print name: *BRYAN DALTON*

Thank you for taking time to complete this survey