



Bricks & Mortar Ltd  
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Works satisfaction survey  
 We value your feedback

Project/Works: Re Roof .....2015  
 Address: 217 NORTHGATE, COTTINGHAM .....

1: Were you given sufficient notice before work started?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
2: Were appointments kept?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	N/A
3: Were you happy with the politeness and attitude of the workforce?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
4: Was your home left clean and tidy?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	N/A
5: Was the standard of work carried out acceptable?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
6: Were you kept sufficiently informed?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
7: Would you recommend Bricks & Mortar?	<input checked="" type="radio"/> yes	<input type="radio"/> No	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

Dissatisfied					Satisfied				
1	2	3	4	5	6	7	8	9	10
									<input checked="" type="radio"/>

9: Comments or suggestions on how we can improve our service:

*Very happy with all aspects of our involvement and would be more than happy to recommend. We will use the company again for any such work.*

Please sign and complete: Signed: Mally Anderson  
 Date: 20/05/15..... Print name: Mally Anderson.....

Thank you for taking time to complete this survey