Bricks & Mortar ltd
459 Chanterlands Avenue,
Hull,
HU5 4AY
e: bricksandmortarltd@gmail.com
tel: 01482 348545
mob: 07725039369 / 07720655484

Bricks & Mortar

Works satisfaction survey

We value your feedback

Project/Works: Repacing guttering (wooden) + fascia 2015

Address: 5, Richmond Street, HU5 3JZ.

1: Were you given sufficient notice before work started?	(Yes)	No	
2: Were appointments kept?	(Yes)	No	N/A
3: Were you happy with the politeness and attitude of the workforce?	(Yes)	No	
4: Was your home left clean and tidy?	(Yes)	No	N/A
5: Was the standard of work carried out acceptable?	(Yes)	No	
6: Were you kept sufficiently informed?	(Yes)	No	
7: Would you recommend Bricks & Mortar?	(yes)	No	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

Dissatisfied							Satisfied		
1	2	3	4	5	6	7	8	9	(10)

9: Comments or suggestions on how we can improve our service:

Very happy to be informed by Mark on a daily basis what work was being carried out that day and also to inspect roof and other protection work that may need to be carried out.

Please sign and complete:

Signed: Rmarshall

Date: 9.11.15

Print name: REBECCA MARSHALL

Thank you for taking time to complete this survey