



Bricks & Mortar Hull Ltd
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 Hull,
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Works satisfaction survey
 We value your feedback

Project/Works: Chimney works2017
 Address: 44 Holland street

1: Were you given sufficient notice before work started?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
2: Were appointments kept?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	N/A
3: Were you happy with the politeness and attitude of the workforce?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
4: Was your home left clean and tidy?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	N/A
5: Was the standard of work carried out acceptable?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
6: Were you kept sufficiently informed?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
7: Would you recommend Bricks & Mortar?	<input checked="" type="radio"/> yes	<input type="radio"/> No	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

Dissatisfied							Satisfied			
1	2	3	4	5	6	7	8	9	10	
							<input checked="" type="radio"/>			

9: Comments or suggestions on how we can improve our service:

My only thing I wasn't happy with was not being informed before chimney stack rebuild occurred. Yes my overall cost was less due to the concrete thing but you could still have notified me to check this was okay first.

Please sign and complete:

Signed: H. Fearcock

Date: 11-4-17

Print name: Hannah Fearcock

Thank you for taking time to complete this survey