



Bricks & Mortar Ltd
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Works satisfaction survey
 We value your feedback

Project/Works: Install & supplied kitchen and bathroom plus all flooring to the ground floor.....2015
 Address: 113 LEATH STREET WEST, HULL, HU5 3UN

1: Were you given sufficient notice before work started?	<input checked="" type="radio"/> Yes	No	
2: Were appointments kept?	<input checked="" type="radio"/> Yes	No	N/A
3: Were you happy with the politeness and attitude of the workforce?	<input checked="" type="radio"/> Yes	No	
4: Was your home left clean and tidy?	<input checked="" type="radio"/> Yes	No	N/A
5: Was the standard of work carried out acceptable?	<input checked="" type="radio"/> Yes	No	
6: Were you kept sufficiently informed?	<input checked="" type="radio"/> Yes	No	
7: Would you recommend Bricks & Mortar?	<input checked="" type="radio"/> yes	No	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

Dissatisfied					Satisfied				
1	2	3	4	5	6	7	8	9	10
									<input checked="" type="radio"/>

9: Comments or suggestions on how we can improve our service:

Excellent job by the Bricks & Mortar team. Mark was very professional & gave a high standard of customer service, always available for advice & kept me updated on the progress of the work explaining what was required & when the various members of the team would be on site.

All the team were great to work with & very helpful especially Ken who was happy to give advice whenever asked and explain in detail, he did a fantastic job in both the kitchen and the bathroom.

Thanks also to Steve and Graham.

I am very pleased with the work undertaken, the finished result & the price so would happily recommend Bricks & Mortar, definitely a builder you can trust.

Please sign and complete: _____ Signed: Steve
 Date: 08/09/15..... Print name: MRS S DAVE

Thank you for taking time to complete this survey