



Bricks & Mortar,
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 Hull,
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Works satisfaction survey
 We value your feedback

Project/Works: Guttering work2013/14
 Address: 9 Richmond Street, Hull

1: Were you given sufficient notice before work started?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
2: Were appointments kept?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	N/A
3: Were you happy with the politeness and attitude of the workforce?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
4: Was you home left clean and tidy?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	N/A
5: Was the standard of work carried out acceptable?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
6: Were you kept sufficiently informed?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
7: Would you recommend Bricks & Mortar?	<input checked="" type="radio"/> yes	<input type="radio"/> No	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

Dissatisfied					Satisfied				
1	2	3	4	5	6	7	8	9	10
									<input checked="" type="radio"/>

9: Comments or suggestions on how we can improve our service:

Many thanks for a job well done
 more than willing to come back
 and sort out a few minor problems
 which was much appreciated

Please sign and complete:
 Date: 21/6/14

Signed: Nicola Lambert
 Print name: NICOLA LAMBERT

Thank you for taking time to complete this survey