



Bricks & Mortar Ltd
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Works satisfaction survey
 We value your feedback

Project/Works: Damp Course Dave James 2014
 Address: 31 Arminw Avenue

1: Were you given sufficient notice before work started?	<u>Yes</u>	No	
2: Were appointments kept?	Yes	No	N/A
3: Were you happy with the politeness and attitude of the workforce?	<u>Yes</u>	No	
4: Was you home left clean and tidy?	<u>Yes</u>	No	N/A
5: Was the standard of work carried out acceptable?	<u>Yes</u>	No	
6: Were you kept sufficiently informed?	<u>Yes</u>	No	
7: Would you recommend Bricks & Mortar?	<u>yes</u>	No	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

Dissatisfied					Satisfied				
1	2	3	4	5	6	7	8	9	10
									<u>10</u>

9: Comments or suggestions on how we can improve our service:

I've ticked box 4 as the lads cleaned the mess up after themselves, and removed all rubbish.

Please sign and complete:

Signed: D. James

Date: D. James

Print name: D. James

24.4.2014

Thank you for taking time to complete this survey