



Bricks & Mortar Ltd
 459 Chanterlands Avenue,
 Hull,
 HU5 4AY
 e: bricksandmortarLtd@gmail.com
 tel: 01482 348545
 mob: 07725039369 / 07720655484

Works satisfaction survey
 We value your feedback

Project/Works: Replace spoilt bricks extender wall + DPC 2014
 Address: 40 Cherry Tree Lane, Beverley

1: Were you given sufficient notice before work started?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
2: Were appointments kept?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	N/A
3: Were you happy with the politeness and attitude of the workforce?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
4: Was your home left clean and tidy?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	N/A
5: Was the standard of work carried out acceptable?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
6: Were you kept sufficiently informed?	<input checked="" type="radio"/> Yes	<input type="radio"/> No	
7: Would you recommend Bricks & Mortar?	<input checked="" type="radio"/> yes	<input type="radio"/> No	

8: Overall how happy were you? (Based on a scale of 1-10, with 10 being very satisfied)

Dissatisfied					Satisfied				
1	2	3	4	5	6	7	8	9	10
								<input checked="" type="radio"/>	

9: Comments or suggestions on how we can improve our service:

- The telephone contact is important (sometimes difficult to understand) maybe answer with 'Hello, Bricks & Mortar', ... speaking
- Thank you for a good job!

Please sign and complete:

Date: 6/5/14

Signed: *C. Hauff*

Print name: C. HAUFF

Thank you for taking time to complete this survey