



Bricks & Mortar Ltd
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Works satisfaction survey
 We value your feedback

Project/Works: Re-pointing + Brickwork with New DPC2014
 Address: 15 Patterdale Road, Hull, HU4 6PA

1: Were you given sufficient notice before work started?	Yes	<input checked="" type="checkbox"/>	
2: Were appointments kept?	Yes	<input checked="" type="checkbox"/>	N/A
3: Were you happy with the politeness and attitude of the workforce?	Yes	<input checked="" type="checkbox"/>	
4: Was your home left clean and tidy?	Yes	<input checked="" type="checkbox"/>	N/A
5: Was the standard of work carried out acceptable?	Yes	<input checked="" type="checkbox"/>	
6: Were you kept sufficiently informed?	Yes	<input checked="" type="checkbox"/>	
7: Would you recommend Bricks & Mortar?		<input checked="" type="checkbox"/>	No

8: Overall how happy were you? (Based on a scale of 1-10, with 10 been very satisfied)

Dissatisfied					Satisfied				
1	2	3	4	5	6	7	8	9	10
							<input checked="" type="checkbox"/>		

9: Comments or suggestions on how we can improve our service:

Overall the Job was excellent. The quality of the work and information given to us was the best we have ever had. My only complaint and it is an extremely minor one was that there were one or two areas of re-pointing that I thought would have been done with the rest of the job.

Please sign and complete: _____
 Date: 20/12/14

Signed: [Signature]

Print name: R. FAWCETT

Thank you for taking time to complete this survey